

Let's **GLINC** differently about

GIVING FEEDBACK IN A HYBRID WORK ENVIRONMENT

Professional Coach

Passion for learning has been the constant across my 36 years within the Canadian Banking system. Starting in the Branch Network, moving to Training and Development within Human Resources, crossing over to the Investment arm and then finding my dream job within the International Group my role to Vice President was underpinned by the willingness to receive and action feedback.

Through my career I paid that forward by actively looking for opportunities to coach and mentor those that now looked to me for developmental guidance and feedback.

Now that I am retired, I am still engaged in providing **one on one coaching for a team of young professionals**. They don't realize it, but watching them explore their own strengths is as exciting and rewarding for me as hope it is enlightening to them.



Trish Rodda

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Sales Leader

I am a banker, entrepreneur, and a sucker for an incredible experience!

I was lucky enough that at a young age my dad dragged me to the bank and made me start saving \$25 from every pay cheque I received. I didn't know why at the time, but I'm very grateful for it today. Since then, I've been hooked on helping thousands of people understand the importance of paying themselves first and how banking and investments work in Canada.

I've been in the investment leadership world since 2004. I started off as a retail banker, moving into banking leadership roles, often focused on customer experience and advice. I was lucky enough to work on some great news products including how to use technology to make the customers process and experience better.

In 2007 I co-founded a limousine company, which was essentially a tech company. At that time, we were the only company in Canada leveraging the power of Google ads, search words, online booking, and an app to track your car - "Uber before Uber". In 2014 we sold the company to a competitor.

I've had the privilege of working on national and global teams. I learned that even though the format and communication strategy might differ depending on where I am, one thing always stands true – people just want to be heard. I currently live in Calgary with my beautiful wife and genius / hilarious 4yr old daughter. When I'm not typing away on my laptop you can find us mountain biking, skiing, climbing things at the playground or reading books.



Shane Harrington